



Help Desk (Security+)

2023-2024

The Help Desk Program is a gateway position into many careers in the IT field. A Security+ certification validates proficiency in security knowledge of threats, attacks, and vulnerabilities; technologies and tools; architecture and design; identity and access management; risk management; and cryptography and PKI. Students will take four classes within the Help Desk course: Basic Networking Concepts, Security+ certification Prep, Exam Prep & Review, and IT Job Readiness. **Memorization skills are required to pass this certification exam.

Required courses:

- Introduction to the Role of PC Technician
- Basic Networking Concepts
- Security+ Certification Preparation
- Job Readiness

Certifications: CompTIA Security+

Location: TBD

When: October 2023-May 2024

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